

Health Claim form

(The issue of this form is not to be taken as an admission liability- Please give the following information correctly and completely)

Part A (To be filled by Insured)	(To be filled in BLOCK LETTERS)
Pre Authorization obtained Yes / No	
1. Type of Claim: <input type="checkbox"/> Hospitalization <input type="checkbox"/> Pre & Post Hospitalization <input type="checkbox"/> Health Check up <input type="checkbox"/> OPD	
2. Policy No. _____ Policy Type: <input type="checkbox"/> Group	
Group/Company Name _____	
Is this a renewal policy <input type="checkbox"/> Yes <input type="checkbox"/> No If Yes, previous year's policy no _____	
3. Details of the Insured Person in respect of whom the claim is made	
Name _____	
Present completed age (in years) <input type="checkbox"/> <input type="checkbox"/> Gender: <input type="checkbox"/> M <input type="checkbox"/> F Relationship with the Policy Holder _____	
Card / UHID No. _____ Sum Insured ₹ _____	
Current Residential Address _____	
City _____ PIN Code _____ State _____	
Change of the contact Details <input type="checkbox"/> Yes, I wish to change my contact details <input type="checkbox"/> There is no change in my contact details	
Please update mentioned mobile number as primary contact details against my policy. I also hereby confirm to be contacted on the number provided below for Claim Status /Policy Renewal.	
Mobile Number _____	
4. Profession/Occupation <input type="checkbox"/> Business <input type="checkbox"/> Profession <input type="checkbox"/> Salary <input type="checkbox"/> Agricultural Income <input type="checkbox"/> Savings <input type="checkbox"/> Others	
5. Monthly Income <input type="checkbox"/> Upto ₹ 20,000 <input type="checkbox"/> ₹ 20,001 to ₹ 50,000 <input type="checkbox"/> ₹ 50,001 to ₹ 1,00,000 <input type="checkbox"/> ₹ 1,00,001 and above	
6. PAN No. _____	7. UID Aadhaar No. _____
8. Name of the Policy Holder (Self / Main Member) _____	
Email ID _____	
Member ID No. / Employee ID / Client ID _____	
9. Does the claimant have health insurance policy with any other insurance company? : Yes / No (If yes, please provide the details)	
Name of the Insurance Company _____	
Policy No. _____	Sum Insured ₹ _____
Policy Start Date [d,d m,m y,y,y,y]	Policy End Date [d,d m,m y,y,y,y]
Name of the Insured _____	
10. Hospitalization Detail -	
Date of Admission [d,d m,m y,y,y,y]	Date of Discharge [d,d m,m y,y,y,y]
Diagnosis / Nature of disease / illness contracted / injury suffered _____	
11. Date of injury sustained or disease / illness first detected [d,d m,m y,y,y,y]	
12. Details of the Hospital / Nursing Home in which treatment was taken :	
Name of the Hospital / Nursing Home _____	
Address of the Hospital / Nursing Home _____	
City _____	PIN Code _____ State _____
Telephone / Mobile Number _____	Registration Number _____

An ISO 9001:2008 Certified Company

IRDAI Registration No. 103. Reliance General Insurance Company Limited. Registered Office: H Block, 1st Floor, Dhirubhai Ambani Knowledge City, Navi Mumbai - 400710. Corporate Office: Reliance Centre, South Wing, 4th Floor, Off. Western Express Highway, Santacruz (East), Mumbai - 400 055. Corporate Identity Number U66603MH2000PLC128300. Trade Logo displayed above belongs to Anil Dhirubhai Ambani Ventures Private Limited and used by Reliance General Insurance Company Limited under License. RGI/MCOM/CO/COMMON-HEALTH CLAIM FORM/Ver. 1.2/091017.

13. Name of Treating Physician / Surgeon _____
 Qualification _____ Registration Number _____
 Telephone / Mobile Number _____ Email ID _____

14. Details of the amount claimed

A	Bill Heads	Amount /(In ₹)	Bill number	Bill Date	Bills attached (Yes/No.)
B	Room Rent & Nursing Charges				
C	Doctors Consultation/Visit Charges				
D	Investigation Charges(Includes Radiology and Pathology Reports)				
E	Surgeon and Asst. Surgeon Charges				
F	Anesthetist Charges				
G	Operation Theater Charges				
H	Medicine Charges(Includes Ward and OT Medicines and Consumables)				
I	Taxes/Surcharges/Service Charge				
J	Miscellaneous/Other Charges (like Admission, Registration, etc.)				
K	Pre Hospitalization Bills (If Any)				
L	Post Hospitalization Bills (If Any)				
Total Claimed Amount (Sum of A to L)					

In support of the above claim, I enclose following documents in original (Please indicate by ticking the Yes / No)

Claim form Duly Filled	Yes / No	Investigation Reports/Reports Name	Yes / No
Authorization Form	Yes / No	Medicine/Pharmacy Bills with Doctors Prescription	Yes / No
Discharge Summary	Yes / No	Implant Name and Invoice (If any)	Yes / No
Hospital Bills	Yes / No	Indoor Case Papers (duplicate copy)	Yes / No
Hospital Payment Receipt	Yes / No	Others	Yes / No
Total No. of Pages enclosed			

As per the policy terms and conditions, the Company reserves its right to have the Insured examined by a doctor appointed by it for verification of diagnosis.

Please Note.: Any hospitalization from the notified Hospital will not be entertained. Please refer the notified hospital List as per the url link https://www.reliancegeneral.co.in/Downloads/Notified_Hospital_List.pdf

Policyholder Bank Details

15. Name of the Bank Account Holder Mr. Mrs. Ms. | F I R S T | M I D D L E | L A S T |
 16. Bank Account No.: _____ 17. Account: Saving Current
 18. Name of the Bank _____
 19. Branch _____
 20. MICR Code (9 digit MICR code number of the bank and branch appearing on the cheque issued by the bank) _____
 21. IFSC Code (11 character code appearing on your cheque leaf) _____

I understand that any refund due on the premium payment / any payment / claims to be directly credited to my aforesaid Bank Account.*

*As per IRDAI, its mandatory that all payments made to the insured are only through electronic mode.

Note: Please attach original cancelled cheque and a copy of PAN card for verification of the particulars provided in this regard.

Payment Option by Aadhaar Card (For Reimbursement claims)

Aadhaar Card No.: _____ (Note: Self attested Aadhaar card copy to be submitted)

I wish to collect claim reimbursement directly in my Bank account linked with my aforementioned Aadhaar Card. I understand that the claim amount shall be credited directly in my latest Bank account linked with my Aadhaar Card. I will indemnify and hold harmless the Company due to any loss arising out of misstatement in this form.

(Signature of Claimant)

Declaration

I hereby agree, affirm and declare that, the statements/information given/stated by me/us in this claim form is true, correct and complete. No material information which is relevant to the processing of the claim or which in any manner has a bearing on the claim has been withheld or not disclosed. If I have given/made any false or fraudulent statement/information, or suppressed or concealed or in any manner failed to disclose material information, the policy shall be void & that I shall not be entitled to all/any rights to recover there under in respect of any or all claims, past, present or future. The receipt of this claim form/other supporting/related documents does not constitute or be deemed to constitute an agreement by the Company of the claim and the Company reserves the right to process or reject or require further/additional information in respect of the claim.

I hereby provide my consent and authorize Reliance General Insurance Company Ltd to seek any medical information from any hospital/Medical Practitioner who has at any time attended on the insured person.

Place: _____

Date: | d | d | m | m | y | y | y | y |

(Signature of Claimant)

Part B - To be filled by the Treating Doctor (This section is mandatory only if your health policy was not provided by your employer)

A) Date of First Consultation (Prior to Hospitalization)	
B) With what complaints was the patient admitted for	
C) Detail history of past illness with duration	
D) Whether the present ailment is a compilation of Pre-Existing disease ?	
E) If, yes please specify the disease (OR) complication of any previous surgery done ?	
F) Whether the disease / disorder is congenital in nature ?	
G) If yes please specify the details	
H) Nature of surgery / treatment given for present ailment	
I) Number of in-patient beds in the hospital (including ICU)	

Date: [d | d | m | m | y | y | y | y]

(Doctor's Seal and Signature)

Terms and Conditions for Payments through RTGS/NEFT

1. The details provided by the Customers in the Mandate form shall be considered as final and Reliance General Insurance Company Ltd. Shall not be responsible for cross verification of any of the details provided therein.
2. The RTGS/NEFT facility shall be effective for the respective customer(s) within 15 days of the receipt of the Mandate form by Reliance General Insurance Company Ltd. and/or within such period as may be reasonably required by Reliance General Insurance Company Ltd. to activate the RTGS/NEFT facility.
3. The Customer agrees that under the RTGS/NEFT facility, there may be a risk of non-payment in the account of customer on the day of the credit of payments due to change in the applicable regulations pertaining to RTGS/NEFT facility or due to any other reasons without any fault/inaction/failure on part of Reliance General Insurance Company Ltd or any factor beyond the control of Reliance General Insurance Company Ltd.
4. The customer agrees to indemnify, without delay or demur, Reliance General Insurance Company Ltd and its agents and keep Reliance General Insurance Company Ltd and its agent indemnified harmless at all times from and against any and all claims, damages, losses, costs, and expenses (including attorney's fees) which Reliance General Insurance Company Ltd may suffer or incur, directly or indirectly, arising from or in connection with, amongst other things, either of the aforesaid reasons stated in above clauses.
5. The Customer May discontinue or terminate the use of RTGS/NEFT facility by giving a minimum of 15 days prior written notice to Reliance General Insurance Company Ltd. The date of notice will be considered from the date of receipt of such notice by Reliance General Insurance Company Ltd. The notice of, such termination should be given to Reliance General Insurance Company Ltd. only at its corporate address and be addressed at Reliance General Insurance Company Limited, Reliance Centre, South Wing, 4th Floor, Off. Western Express Highway, Santacruz (East), Mumbai - 400 055.
6. A Confirmation of the receipt of termination notice given by the customer will be acknowledge through a confirmation Letter by Reliance General Insurance Company Ltd. In no case can be the customer construe his termination notice as effective unless a confirmation has been provided by Reliance General Insurance to the customer stating the date of Receipt of such communication by the customer.
7. The Customer agrees that transaction(s) through RTGS/NEFT may attract inward RTGS/NEFT charges, which if levied by the customer's bank, shall be borne by the customer.
8. Reliance General Insurance has the absolute discretion to amend or supplement any Terms and Condition stated herein at any time and will endeavor to give prior notice of Ten days for such changes wherever feasible for the terms and conditions to be applicable. By using the new services, or at the completion of such period, whichever is earlier, the Customer shall be deemed to have accepted the changed terms and conditions.
9. NEFT facility for group policy holder shall be done at the consent of HR.
10. Notices under these terms and conditions may be given in writing by delivering them by hand or e-mail or on Reliance General Insurance Company Ltd. website www.reliancegeneral.co.in or by sending them by post to the last address of the Customer.
11. These terms and conditions will be governed by the laws of India and any legal action or proceedings arising out of these Terms and Conditions shall be initiated in the courts or tribunals at Mumbai in India.
12. I/We further undertake to refund any excess amount whether demanded by Reliance General Insurance Company Limited or not, which has been credited in excess to my account at any time due to any reason within 7 days of such receipt of such communication from Reliance General Insurance of such excess credit or such information of excess credit coming to the knowledge of the customer through any other source.
13. I/We agree that my/our claim payment will be credited from the date Reliance General Insurance Company Ltd. gets confirmation from its bankers, this facility will continue unless it is revoked by any party and any issuance of relevant credit instruction from Reliance General Insurance Company Ltd. to its bankers will be valid till such instructions is complete irrespective of the fact that the notice period has expired provided such a credit request has been made by Reliance General Insurance Company Ltd. before the expiry if the notice period of the customer.
14. As per IRDAI any claimed amount above 1 lac, Copy of PAN Card/Form 60 of the insured for corporate reimbursement claim/Proposer for retail reimbursement claim is mandatory, and below 1 lac Photo identity proof (for eg- Aadhar card, Driving license, Election card, Passport etc) is mandatory.
15. For NEFT settlements to insured/Proposer we require CTS 2010 cheque, CTS 2010 compliant cancelled cheque should have Name of the Account holder, Account number and IFSC code of the bank to be printed on cheque is mandatory.
16. In case of Non CTS 2010 compliant cheque photocopy of the passbook/bank statement with all the required details (Name of the Account holder, Account number and IFSC code of the bank should be printed on passbook/bank statement) should be submitted.

(Signature of the account holder)

This claim form shall be applicable for Reliance HealthWise Policy, Reliance HealthGain Policy and Group Mediciam.

UIN of Reliance HealthGain Policy: IRDA/NL-HLT/RGI/P-H/V.I/318/13-14, UIN of Reliance HealthWise Policy : IRDA/NL-HLT/RGI/P-H/V.I/315/13-14.

UIN of Group Mediciam: UIN: IRDA/NL-HLT/RGI/P-H/V.I/317/13-14.