

PERIODIC DISCLOSURES									
FORM NO. NI 48-DISCLOSURES ON QUANTITATIVE AND QUALITATIVE PARAMETERS OF HEALTH SERVICES RENDERED									
Registration No. 141 and Date of Registration with the IRDA-11th December 2008									
CIN No. U66030MH2007PLC171129									
Insurer: RAHEJA QBE GENERAL INSURANCE COMPANY LIMITED									
Information as at March,31st 2024					Date: 31st March, 2024				
a. Specify whether In-house Claim Settlement or Services rendered by TPA -									
Name of the TPA (If services rendered by TPA) - Mediassist TPA									
Validity of agreement with the TPA: from 27/06/2021 to 24/06/2024									
(Data shall be consolidated at insurer level in case of in-house claim settlements and at the level of concerned TPA in case of services rendered by TPA)									
b. Number of policies and lives services in respect of which public disclosures are made:									
Description	Individual		Group		Government				
Number of policies serviced	6957		54		0				
Number of lives serviced	9162		28431		0				
Note: Number of policies and lives serviced does not include the count where insurer is followee									
c. Information with regard to the geographical area in which services are rendered by the TPAs/Insurer									
Name of the State					Name of the Districts				
Geographical area wise data Attached-Annexure A									
d. Data of number of claims processed:									
i.	Outstanding number of claims at the beginning of the year								133
ii.	Number of claims received during the year								2300
iii.	Number of claims paid during the year (specify % also in brackets)								1629 (70%)
iv.	Number of claims repudiated during the year (specify % also in brackets)								708 (30%)
v.	Number of claims outstanding at the end of the year								96
Note: Number of claims does not include the count where insurer is followee									
e. Turn Around Time (TAT) for cashless claims (in respect of number of claims):									
S. No.	Description	Individual Policies (in %)		Group Policies (in %)					
		TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***				
1	Within <1 hour	46%	32%	0%	4%				
2	Within 1-2 hours	46%	48%	0%	4%				
3	Within 2-5 hours	0%	0%	0%	0%				
4	Within 5-12 hours	0%	0%	0.00%	0.00%				
5	Within 12-24 hours	0%	0%	0.00%	0.00%				
6	>24 hours	0%	0%	0.00%	0.00%				
	Total	100%	100%	100.00%	100.00%				
Percentage to be calculated on total of the respective column.									
** reckoned from the time last necessary document is received by insurer / TPA (whichever is earlier) and till final pre-auth is issued to the hospitals									
*** reckoned as final discharge summary sent to hospital from the time discharge bill is received by TPA									
f. Turn Around Time in case of payment / repudiation of claims:									
Description (to be reckoned from the date of receipt of last necessary document)		Individual		Group		Government		Total	
		No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage
	Within 1 month	651	100.00%	1885	100.00%	0	0%	2337	100.00%
	Between 1 to 3 months	0	0.00%	0	0.00%	0	0%	0	0.00%
	Between 3 to 6 months	0	0.00%	0	0.00%	0	0%	0	0.00%
	More than 6 months	0	0.00%	0	0.00%	0	0%	0	0.00%
	Total	651	100.00%	1885	100.00%	0	0.00%	2337	100.00%
Percentage shall be calculated on total of the respective column									
g. Data of grievances received against the TPA:									
S. No.	Description	Number of Grievances							
1	Grievances outstanding at the beginning of year	0							
2	Grievances received during the year	33							
3	Grievances resolved during the year	33							
4	Grievances outstanding at the end of the year	0							
Refer Health TPA Regulations , as amended from time to time									

Date: 31st March, 2024

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Date: 31st March, 2024

Date: 31st March, 2024

PERIODIC DISCLOSURES			
FORM NO. NI-4B-DISCLOSURES ON QUANTITATIVE AND QUALITATIVE PARAMETERS OF HEALTH SERVICES RENDERED			
Registration No. 141 and Date of Registration with the IRDA-11th December 2008			
CIN No. U66030MH2007PLC171129			
Insurer: RAHEJA GBE GENERAL INSURANCE COMPANY LIMITED			
Date: 31st March, 2024			
Information as at March 31st 2024			
	TAMILUK	7	Medassure TPA
	Uthiramb	3	Medassure TPA
	Uttar Sindhuv	2	Medassure TPA
	Grand Total	10658	Medassure TPA

PERIODIC DISCLOSURES																																																																							
FORM NO. NI-48-DISCLOSURES ON QUANTITATIVE AND QUALITATIVE PARAMETERS OF HEALTH SERVICES RENDERED																																																																							
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Information as at March,31st 2024					Date: 31st March, 2024																																																																		
a. Specify whether In-house Claim Settlement or Services rendered by TPA - Name of the TPA (If services rendered by TPA) - Paramount TPA Validity of agreement with the TPA: from 02/07/2021 to 01/07/2024 (Data shall be consolidated at insurer level in case of in-house claim settlements and at the level of concerned TPA in case of services rendered by TPA)																																																																							
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CIN No. U66090HR2007PLC171129				
Insurer: RAHEJA QBE GENERAL INSURANCE COMPANY LIMITED				
RAHEJA QBE				
Information as at March,31st 2024		Date: 31st March, 2024		
Medi Assist Insurance TPA Private Limited:		Annexure B		
State*	City*	Total	TPA Name	
Andaman And Nicobar	Port Blair	1	Paramount TPA	
	Andipuram	2	Paramount TPA	
Andhra Pradesh	Amarapur	13	Paramount TPA	
	Bhimavaram	8	Paramount TPA	
Chhattisgarh	Chikankapet	2	Paramount TPA	
	Chitpur	7	Paramount TPA	
East Godavari	East Godavari	6	Paramount TPA	
	Eluru	6	Paramount TPA	
Guntur	Guntur	81	Paramount TPA	
	Kadapa	23	Paramount TPA	
Karnataka	Karnataka	18	Paramount TPA	
	Karnurdisty	1	Paramount TPA	
Kerala	Kozhikode	9	Paramount TPA	
	Kurumbil	22	Paramount TPA	
Madhya Pradesh	Madhya Pradesh	4	Paramount TPA	
	Madhya Pradesh	2	Paramount TPA	
Maharashtra	Madhya Pradesh	10	Paramount TPA	
	Melrose	41	Paramount TPA	
Odisha	Odisha	28	Paramount TPA	
	Prakashan	7	Paramount TPA	
Punjab	Prakashan	13	Paramount TPA	
	Rajahmundry	23	Paramount TPA	
Rajasthan	Rajasthan	2	Paramount TPA	
	Srinagar	8	Paramount TPA	
Tamil Nadu	Tamil Nadu	42	Paramount TPA	
	Vijayawada	81	Paramount TPA	
Uttarakhand	Vijayawada	66	Paramount TPA	
	Vizianagaram	14	Paramount TPA	
West Godavari	West Godavari	18	Paramount TPA	
	Chitragarh	12	Paramount TPA	
Gujarat	Gujarat	82	Paramount TPA	
	Zohar	5	Paramount TPA	
Karnataka	Karnataka	2	Paramount TPA	
	Lakshipur	1	Paramount TPA	
Kerala	Nathan	1	Paramount TPA	
	Sichur	1	Paramount TPA	
Kerala	Srinagar	1	Paramount TPA	
	Srinagar	6	Paramount TPA	
Kerala	Srinagar	3	Paramount TPA	
	Bhagpur	2	Paramount TPA	
Kerala	Bhagpur	2	Paramount TPA	
	Dandpur	2	Paramount TPA	
Kerala	Dandpur	6	Paramount TPA	
	Giri	3	Paramount TPA	
Kerala	Hajipur	3	Paramount TPA	
	Jamui	1	Paramount TPA	
Kerala	Kathur	1	Paramount TPA	
	Muzaffargarh	7	Paramount TPA	
Kerala	Peta	46	Paramount TPA	
	Rathas	1	Paramount TPA	
Chattisgarh	Amthikapur	3	Paramount TPA	
	Bhila	7	Paramount TPA	
Bihar	Bilaspur	17	Paramount TPA	
	Dhantari	3	Paramount TPA	
Bihar	Durg	4	Paramount TPA	
	Kanker	1	Paramount TPA	
Bihar	Korba	1	Paramount TPA	
	Ragpur	5	Paramount TPA	
Bihar	Rajpur	40	Paramount TPA	
	Rajpur	1	Paramount TPA	
Dadra And Nagar Haveli	Dadra & Nagar Haveli	1	Paramount TPA	
	Silvassa	3	Paramount TPA	
Dadra And Nagar Haveli	Silvassa	80	Paramount TPA	
	New Delhi	207	Paramount TPA	
Goa	Bardez	2	Paramount TPA	
	Goa	1	Paramount TPA	
Goa	Madgaon	2	Paramount TPA	
	Mazda	1	Paramount TPA	
Goa	Mirgaon	5	Paramount TPA	
	Pani	5	Paramount TPA	
Goa	Pernem	1	Paramount TPA	
	Ponda	3	Paramount TPA	
Goa	Vasco Da Gama	2	Paramount TPA	
	Amreli	302	Paramount TPA	
Gujarat	Amreli	3	Paramount TPA	
	Anand	15	Paramount TPA	
Gujarat	Anand	8	Paramount TPA	
	Ankleshwar	14	Paramount TPA	
Gujarat	Bartol	1	Paramount TPA	
	Bharuch	29	Paramount TPA	
Gujarat	Bharuch	15	Paramount TPA	
	Bhilai	6	Paramount TPA	
Gujarat	Boket	8	Paramount TPA	
	Chhota Udaipur	1	Paramount TPA	
Gujarat	Dahli	1	Paramount TPA	
	Dahur	1	Paramount TPA	
Gujarat	Desa	1	Paramount TPA	
	Dhrak	1	Paramount TPA	
Gujarat	Gandhidham	7	Paramount TPA	
	Gandhinagar	21	Paramount TPA	
Gujarat	Gandhinagar	2	Paramount TPA	
	Gandhi	1	Paramount TPA	
Gujarat	Himmatnagar	9	Paramount TPA	
	Idar	1	Paramount TPA	
Gujarat	Jamnagar	12	Paramount TPA	
	Jungligh	6	Paramount TPA	
Gujarat	Kachhi	14	Paramount TPA	
	Kadi	8	Paramount TPA	
Gujarat	Kadi	7	Paramount TPA	
	Khamhat	1	Paramount TPA	
Gujarat	Kheda	1	Paramount TPA	
	Kodinar	1	Paramount TPA	
Gujarat	Mandvi	3	Paramount TPA	
	Mansa	1	Paramount TPA	
Gujarat	Mehsana	18	Paramount TPA	
	Mudasa	5	Paramount TPA	
Gujarat	Muthi	3	Paramount TPA	
	Nadiad	7	Paramount TPA	
Gujarat	Nasari	4	Paramount TPA	
	Pabra	8	Paramount TPA	
Gujarat	Palampur	6	Paramount TPA	
	Pallana	1	Paramount TPA	
Gujarat	Panchmat	2	Paramount TPA	
	Patan	5	Paramount TPA	
Gujarat	Rakhi	26	Paramount TPA	
	Sabaranatha	1	Paramount TPA	
Gujarat	Sacand	1	Paramount TPA	
	Siddhpur	1	Paramount TPA	
Gujarat	Sure	135	Paramount TPA	
	Surendranagar	3	Paramount TPA	
Gujarat	Vadodra	181	Paramount TPA	
	Vasad	4	Paramount TPA	
Gujarat	Vapi	11	Paramount TPA	
	Vezal	7	Paramount TPA	
Gujarat	Viznagar	1	Paramount TPA	
	Vinnagar	1	Paramount TPA	
Haryana	Viya	3	Paramount TPA	
	Amritsar	20	Paramount TPA	
Haryana	Amritsar	4	Paramount TPA	
	Bahadurgarh	3	Paramount TPA	
Haryana	Balabagh	2	Paramount TPA	
	Bhimoli	5	Paramount TPA	
Haryana	Fatehabad	53	Paramount TPA	
	Fatehabad	5	Paramount TPA	
Haryana	Gohana	1	Paramount TPA	
	Gurgaon	74	Paramount TPA	
Haryana	Hissar	20	Paramount TPA	
	Jagadhari	9	Paramount TPA	
Haryana	Jagjit	3	Paramount TPA	
	Jind	4	Paramount TPA	
Haryana	Kaithal	3	Paramount TPA	
	Karnal	25	Paramount TPA	
Haryana	Kurukshetra	13	Paramount TPA	
	Mahendragarh	2	Paramount TPA	
Haryana	Narnaul	3	Paramount TPA	
	Pahad	5	Paramount TPA	
Haryana	Panchkula	11	Paramount TPA	
	Panipat	27	Paramount TPA	
Haryana	Perozi	15	Paramount TPA	
	Rohat	11	Paramount TPA	
Haryana	Sina	6	Paramount TPA	
	Sonapat	12	Paramount TPA	
Haryana	Yamunagar	17	Paramount TPA	
	Baddi	3	Paramount TPA	
Himachal Pradesh	Dharamkot	1	Paramount TPA	
	Himnagar (Himachal Pradesh)	3	Paramount TPA	
Himachal Pradesh	Kangra	4	Paramount TPA	
	Kullu	2	Paramount TPA	
Himachal Pradesh	Nahan	1	Paramount TPA	
	Patanpur	1	Paramount TPA	
Himachal Pradesh	Shimla	1	Paramount TPA	
	Sirmour	2	Paramount TPA	
Himachal Pradesh	Solan	6	Paramount TPA	
	Una	2	Paramount TPA	
Jammu & Kashmir	Anantnag	1	Paramount TPA	
	Jammu	17	Paramount TPA	
Jammu & Kashmir	Srinagar	9	Paramount TPA	
	Bokaro	15	Paramount TPA	
Jammu & Kashmir	Dugpur	2	Paramount TPA	
	Dhanbad	13	Paramount TPA	
Jammu & Kashmir	Dumka	1	Paramount TPA	
	Girdh	1	Paramount TPA	
Jammu & Kashmir	Hazratnagar	3	Paramount TPA	
	Jamshedinagar	9	Paramount TPA	
Jammu & Kashmir	Pahargi	1	Paramount TPA	
	Ranchi	46	Paramount TPA	
Jammu & Kashmir	Singhpur	1	Paramount TPA	
	Karnataka	1	Paramount TPA	
Karnataka	Karnataka	1	Paramount TPA	
	Badami	1	Paramount TPA	
Karnataka	Ragibpur	11	Paramount TPA	

Date: 31st March, 2024

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